



Parents Evaluation Form Feedback

Over a quarter of our parents responded to our request to complete a parents' evaluation/feedback questionnaire in relation to Churchill Pre-School.

Responses are set out below in percentage terms.

We received the following responses (responses are in bold):

A) How long have you been using Churchill Pre-School?

Didn't answer:	8%
Less than 6 months:	23%
6 Months to 1 year:	15%
More than 1 year:	54%

B) How many of your children attend?

1:	100%
More than 1:	0%

C) How often do they attend?

Every day:	8%
Three or four days a week:	23%
One or two days per week:	69%

D) Do any of your children have specific needs?

Yes	8%
No	92%

E) If yes do you feel that Churchill Pre-School is meeting these?

Yes	100% (Absolutely! As an additional comment)
No	0%

F) What do you feel that Churchill Pre-School does well?* Responses fell into 3 general categories:

Staff	31%
Activities	31%
Everything	38%

G) What could Churchill Pre-school develop?*

Venue was noted as a response from **23%** of parents completing the survey. They added that they appreciated that it may not be possible to change this and it was managed well, but felt a site near to or on Churchill Primary School would be the perfect location.

(*Common responses have been unified)

H) On the whole, are you satisfied with the service provided?

Yes	100%
No	0%

I) If no please explain why and give us points for improvement:

One response said nothing to change or improve; respondents were otherwise silent on this.

J) Do the hours meet your needs?

Yes	85%
No	15%

K) If NO, how would you like to see them changed?

Increased opening hours	15%
Decreased opening hours	0%
Holiday opening	0%

L) Do you consider the venue suitable?

Yes	92%
No	8%

M) If No, why not?

Set up and tidying away daily and the ability to leave things for children to come back to. All responses acknowledge that staff do a good job given the limitation faced. Some mentioned that staff address the limitation and make it feel a permanent room.

(Please note - parents are aware that Churchill Preschool seeks alternative premises in the longer term. Our committee and management team are in negotiations to improve this as soon as possible.)

N) Are you happy with the range of activities offered?

Yes	100%
No	0%

O) If No, why not or what changes would you suggest?

All responses were positive. Changes in staff team were noted and reference was made to the improvement in the range of activities offered since these changes by 15% of parents.

P) Are there any other comments you would like to make about Churchill Pre-school?

**Positive responses – All responses were positive and acknowledged the range of activities and the strong staff team.
Negative responses – Long term a change of venue would be the only negative to address from these comments.**

Some of the responses were as follows:

“I am extremely pleased with how my son has settled in and how the staff team have made this easy for him”

“[I am] very happy with every aspect of the preschool. A huge variety of activities offered with friendly and helpful staff”

“My son loves preschool with a passion!”

“I am so happy my son attends this lovely caring and homely preschool. I would recommend it to anyone and have been overly impressed!”

“I’m happy with everything!”

“Fab team!”

“The staff are now great and offer a more varied range of tasks”